

## **Tech Superpowers, Inc. Rate Schedule 2008**

### Onsite Consulting - Normal Projects

Flat rate of \$150 per hour. \$30 flat travel fee to Boston, Brookline, Cambridge, Somerville, Everett, Chelsea, Watertown, and Newton. \$60 or more travel fee within I-95. \$90 or more outside of I-95. 1-hour minimum charge for all visits. After-hours onsite rates are \$200 per hour.

### Onsite Consulting - Special Projects

Other projects, including those requiring specific skills, like Color Management, Server Support and Installation, SAN implementations, or IT Process Management are billed on a project basis.

### Phone and Remote Support

\$30 for simple issues requiring phone support only. Remote support is billed at \$150 per hour.

Phone support discounts available for prepaid TechieLink 10-incident cards.

### Carry-In Service

Flat Rate of \$130 per hour plus \$30 bench fee for all repairs not under warranty. Delivery and pick-up charges separate. Bench fee applies if no repair is performed. \$99 Expedite Fee and \$199 Drop Everything Fee available for priority service.

### Hardware and Software Sales

We will make all efforts to match all other resellers. Contact us for pricing.

### Equipment Rental

Rental rates available at <http://www.techsuperpowers.com/rentals>

### Web and E-mail Hosting

Hosting rates start at \$10 per month. Detailed rate information available at <http://www.techsuperpowers.com/hosting>

Higher traffic is priced by total transfer amount. Please contact us for more information.

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